

Moorside Primary School



Parent/Carer Code of Conduct

MOORSIDE PRIMARY SCHOOL

PURPOSE, VISION & VALUES



Our Purpose

Moorside Primary is a school at the heart of our diverse community in the West End of Newcastle.

We pride ourselves in belonging to a caring school community where everyone is welcome.

We strive to deliver an outstanding education for all our children.

We help everyone to become caring and active citizens.

We encourage everyone to thrive and achieve their full potential.

Our Vision

We want everyone in our school to work together to make us as good as any school can be.

We want to create new opportunities for everyone to succeed.

We want to create a culture which broadens all of our horizons.

We want everyone to be able to tackle the challenges we will face in an ever-changing world.

We want all of our children to effectively engage with each other and with our community.

Our Values

We all believe...

Our local community deserves a school they can be proud of.

We are a caring community where everyone is welcome.

We all value, respect and support each other.

Our community has the right to be safe and healthy.

Our children should have the chance to enjoy and be enthused by their time in our school.

We all agree...

Everyone will always try their best and take pride in all that they do.

Everyone will demonstrate good manners at all times.

Everyone will respect each other and show consideration.

Everyone will respect and care for our environment and resources.

Everyone will celebrate each other's successes and achievements.

At Moorside Primary School, we believe children learn and thrive when school, parents/carers and children work together with respect and shared goals. This agreement explains what we can all do to help children learn, be happy and succeed.

Working Together

Parent/Carers will:

- Support school values and encourage positive attitudes at home.
- Attend meetings to hear progress updates.
- Encourage resilience, effort and independence.
- Ensure children take part readily in each aspect of school learning.
- Encourage children to complete any home learning and read their books.
- Ensure children come to school on time, well rested and in uniform.
- Keep contact details up to date and inform the school of any absences, health or other concerns.

The School will:

- Provide a safe, inspiring place to learn where all children can succeed.
- Offer a broad curriculum and support each child to reach their potential.
- Keep parents/carers informed about progress, attendance and behaviour.
- Welcome parents/carers and value their contributions to school life.
- Communicate clearly about learning, events and any changes.

Home Learning

- Children will be given appropriate tasks matched to their abilities.
- Parents/carers should provide time, space and encouragement for home learning and daily reading.
- School will celebrate children's engagement and achievements.

Responsibility and Equality

- Parents/carers should teach children to be responsible for their own belongings and actions and to be as independent as possible.

Communication and Concerns

- Parents/carers should read letters home and check the website before contacting the office with queries.
- Concerns about the behaviour or conduct of other children or parents/carers should be reported to school staff and there should be no direct contact with other children or parent/carers regarding this.
- School will respond to concerns confidentially and respectfully, once relevant investigations have taken place.
- Meetings may be organised between Senior Leadership Team and parent/carers at the earliest convenience.
- When parent/carers request letters from school, they will give plenty of notice and wait with patience for these to be produced.
- When parent/carers request a leave of absence for their child or an appointment the relevant paperwork for the request needs to be completed as soon as possible. Where possible appointments should be made outside of school hours.

Social Media

- Concerns should never be shared on social media platforms. Parents/carers must use school channels (Senior Leadership Team, Parent Advisor or school office staff). Offensive or defamatory posts may be reported and in serious cases, legal action may be taken.

Parent/Carer Conduct

Parents/carers are expected to:

- Treat all children, staff and families with respect.
- Work with school to solve problems calmly.
- Model good behaviour on the school grounds.
- To support the school in reinforcing school expectations which are:

Learn and let others learn.

Celebrate what makes us special and respect our diversity.

Look after each other and our environment.

Solve problems calmly and cooperatively.



The school will not tolerate:

- Aggressive or abusive behaviour, swearing or threats.
- Disrupting lessons or entering the site without permission.
- Damaging property.
- Inappropriate language being used to criticise the staff and school.
- Approaching other children or their family members directly.
- Smoking, drinking, vaping or taking drugs on the school grounds.

Serious breaches may result in restricted access to the school grounds.

By working together, we can make Moorside Primary School a safe, supportive and successful place for every child. By choosing to join our school as a family you understand and accept the above expectations.